



In this statement, Holland Home Management (HHM) explains which personal data she processes, what she does and why she does it. HHM is responsible for processing your personal data. If you have any questions or comments about this privacy statement or your personal data – you can contact:

Holland Home Management

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1091 CX Amsterdam

(020) 35 47 195

info@hollandhomemanagement.nl

HHM takes your privacy seriously and takes all precautionary measures to protect your personal data that you can expect from her. Within this privacy statement, HHM tries to provide a logical overview of the activities in which personal data are processed, which personal data are processed, how long they are stored and whether they may be shared with third parties.

ACTIVITIES WHERE PERSONAL DATA IS PROCESSED

Apartment letting

The following data are processed by HHM in this activity and shared with the tenant, with a retention period of 20 years;

- Name, address, contact details;
- Description and characteristics of the house such as rent, year of construction, surface, layout, cadastral data, visual material;
- Data for the lease.

The following data are processed by HHM in this activity and not shared with recipients, with a storage period of 3 years:

- Reason of rental;
- Requirements for the tenant;
- Information about your identity card (storage period 20 years).

This data is processed under the basis: Execution of the agreement.

Apartment renting

HHM processes a number of personal details when renting a home, possibly shared with the landlord. The following data is stored for 20 years:

- Name, address and contact details;
- Data regarding the rental contract;
- Information about your identity card or passport.

The following information is processed when renting a house and stored for 3 years; they are not shared:

- Your search profile;
- Information about your current home;
- Your age, income, family composition;
- Payment method and agreements of the rent.



If the landlord of HHM requires that a renter test is done, is processed by HHM and shared with the landlord and stored for 3 years:

- Result tenant test;

This data is processed under the basis: Execution of the agreement.

References on the website

HHM processes your references on her website. She processes the following personal data, which are shared with the website builder for publication on the website. The personal data in the context of the reference remain forever preserved:

- Name, position and employer / company and the substantive reference.

This data is processed under the basis: Permission

DATA PROVIDING TO PARARIUS

For a number of services, data is provided to Pararius. Pararius is an (online) platform to bring together supply and demand for rent / rental of real estate. They do the following with your data:

- Facilitating customer contact with Pararius;
- Facilitate contact between broker and home seeker / seller;
- Use for marketing purposes;
- Facilitate links to social sites;
- Generate traffic to the Pararius website;
- Personalization profile;
- Quality and market research (not traceable to individual level).

For more information about what Pararius does with your details: <https://www.pararius.nl/privacy-policy>

Pararius B.V.

Att: Customer service

Overschiestraat 61

1062 XD, Amsterdam

+31 (0) 20 - 4712111

privacy@pararius.nl

DATA PROVIDING TO FUNDA

With a number of services, data is also provided to Funda. Funda has the following goals with personal data:

- It is necessary to process personal data in order to offer and improve our services;
- To keep our platform safe, fast and always available;
- To process personal data in order for our customer contact to run smoothly;
- Personal data are used for marketing purposes.

Read here what Funda NVM does with the information provided: <https://www.funda.nl/privacybeleid/consument/>

Funda is responsible for this data. The contact details are:

Funda Real Estate B.V.

Piet Heinkade 167

1019 GM Amsterdam

Funda (NVM) has an official for data processing. This can be reached via privacy@funda.nl.



OTHER RECEIVERS

HHM uses property managers to manage the rented housing. HHM is in cooperation with managers who have an honest and good reputation in the field of property management. In order to be able to carry out the management properly, HHM shares the name of the tenant of the managed property with these managers.

PROCESSORS

HHM uses various processors. These are organizations that, on behalf of HHM, may process your personal data, such as the customer relationship system. With each processor, HHM has concluded a processor agreement, in which HHM has recorded with the processors what they can do with your data. HHM has also ensured that the processors comply with the GDPR (AVG), even if the data are processed (for example in the APPLE cloud) outside the EU.

YOUR RIGHTS

As a data subject you have a number of rights that you can exercise. You have the right to information, where you have the right to know what HHM does with your data. HHM hopes to inform you properly through this privacy statement. If there are any questions, the contact details of HHM are at your disposal. You have the right to inspect. Insight into which personal data HHM processes from you. If you find something in the personal data that is manifestly incorrect, you can exercise your right to correction. You have the right to 'delete', which means that HHM must delete your personal data at your request, and this is possible with regard to legislation and conditions. If HHM processes your data on the basis of permission (such as a reference) or a legitimate interest, you have the right to object, whereby HHM will remove your personal data on first request. If you would like to request your personal data in a format that is customary for the sector, you can request it under your right to data portability. HHM does not use automated decision-making where you can be significantly disadvantaged. If, for example, HHM requests a tenant test, it is assessed with a human eye. If you wish to exercise a right, HHM will respond or execute the request within one month of receipt of your request.

SECURITY, COOKIES AND WEBSITE

HHM uses modern software and hardware, keeps it up-to-date and has set her security settings to a high level of protection. The website is secured via an HTTPS protocol. HHM only uses technical and functional cookies. And analytical cookies that do not infringe your privacy because they are not traceable to you. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies that HHM uses are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and remember, for example, your preferred settings. HHM can also optimize the website with this. You can opt out of cookies by setting your internet browser so that it does not store cookies anymore. In addition, you can also delete all information previously saved via the settings of your browser.

COMPLAINTS AND DISPUTES

If, despite the efforts, you want to file a complaint carefully and correctly with your personal data, you can contact HHM. If you can't resolve your complaint with HHM, you can submit a complaint to the Dutch Data Protection Authority, the supervisory authority in the field of data protection.